

EasySeed™

ColorSeed™

EasyStain™

## BioPoint Shipping Policy

### Ex Australia

- Cryptosporidium and Giardia Products are shipped at ambient temperature.
- BioPoint packaging is sufficient for up to 7 days unrefrigerated\*.
- The products will arrive at ambient temperature. This is normal and acceptable.
- All shipments are tracked daily by BioPoint to monitor delivery time and to ensure product reaches customers within 7 days. Typical delivery time is 3 - 5 days.
- Upon receipt of delivery, transfer products to the refrigerator (do not freeze).
- If contacted by FedEx for additional customs clearance information or a Power of Attorney, we recommend our customers nominate FedEx as their broker to ensure the fastest clearance. Delays may occur if customers use an alternative broker.
- BioPoint reserves the right not to refund any products that are delayed in the shipping process if the cause of delay is due to a clearance delay at customs.
- To validate the 7 day stability, BioPoint has:
  - => Designed and chosen specific packaging materials to suit the shipment of C&G products
  - => Conducted stability trials on C&G products.
  - => Undertaken global shipping trials using data loggers in all seasons.

### Ex US Inventory

- Cryptosporidium & Giardia (C&G) products are shipped at ambient temperature.
- Packaging is sufficient for up to 48 hours\*.
- The products will arrive at ambient temperature. This is normal and acceptable.
- Upon receipt of delivery, transfer products to the refrigerator (do not freeze).
- To validate the 48 hour stability, BioPoint has:
  - => Designed and chosen specific packaging materials to suit the shipment of C&G products
  - => Conducted stability trials on C&G products.
  - => Undertaken shipping trials using data loggers in all seasons.

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